



GUAM POWER AUTHORITY

ATURIDÅT ILEKTRESEDÅT GUÅHAN
P.O.BOX 2977 • HAGÅTÑA, GUAM U.S.A. 96932-2977

FOR IMMEDIATE RELEASE – Joint Release

July 17, 2026

For More Information, Contact:

communications@guamwaterworks.org

customersfirst@gpagwa.com

ADVISORY TO THE PUBLIC

Holiday Hours for Guam Power Authority and Guam Waterworks Authority Customer Service Centers and Business Offices

(Fadian, Mangilao) - The Guam Power Authority (GPA) and Guam Waterworks Authority (GWA) advise the public that in observance of the upcoming non-permanent holiday, as declared by Governor Leon Guerrero through Executive Order 2026-05, and the 82nd Liberation Day, the following hours for **Saturday, July 18, 2026 to Tuesday, July 21, 2026**, will be observed for all GPA and GWA Customer Service Centers and Business Offices:

- **Saturday, July 18, 2026:**
 - o Only the **Upper Tumon** in-person lobby and drive-thru services will remain **open** from 8:00 a.m. to 12:00 p.m. The **Fadian** and **Julale** in-person lobbies, business offices and other services will be **closed**.
- **Sunday, July 19, 2026:** All GPWA customer service centers and business offices will be **closed** for in-person services.
- **Monday, July 20, 2026:**
 - o Only the **Upper Tumon** in-person lobby and drive-thru services will remain **open** from 8:00 a.m. to 12:00 p.m. The **Fadian** and **Julale** in-person lobbies, business offices and other services will be **closed**.
 - o GPA call center representatives will be **available** to take calls from 8:00 a.m. to 12:00 p.m. at (671) 647-5787/8/9.
 - o GWA call center representatives will be **available** to take calls from 8:00 a.m. to 12:00 p.m. at (671) 647-7800/7803.
- **Tuesday, July 21, 2026:** All GPWA customer service centers and business offices will be **closed** for in-person services.

Customers may use the following alternative online and phone payment methods:

- **Online Payment Service** - PayGPA.com and PayGWA.com
- **GPA 24-Hour Automated Payment System (IVR)** at 1-855-712-9696
- **GPWA Mobile App**
- **GWA 24-Hour Pay-By-Phone** at (671) 647-4729



For any power-related emergencies, customers can reach out to GPA's Power System Control Center (PSCC) Dispatch at (671) 475-1472/3/4. For additional information, customers are encouraged to visit the GPA website at www.guampowerauthority.com and GPA's social media pages.

For any water-related or wastewater concerns, customers can reach GWA Dispatch at (671) 646-4211 or email at gwadisp@guamwaterworks.org. For additional information, customers are encourage to visit the GWA website at www.guamwaterworks.org and GWA's social media pages.

###