



GUAM POWER AUTHORITY

ATURIDÁT ILEKTRESEDÁT GUÅHAN
P.O.BOX 2977 • HAGÁTÑA, GUAM U.S.A. 96932-2977

FOR IMMEDIATE RELEASE – Joint Release

April 12, 2026

For More Information, Contact:

communications@guamwaterworks.org

customersfirst@gpagwa.com

ADVISORY TO THE PUBLIC Guam Power Authority and Guam Waterworks Authority Customer Service Centers Closed

(Fadian, Mangilao) - The Guam Power Authority (GPA) and Guam Waterworks Authority (GWA) advise the public that all GPA and GWA Customer Service Centers and Business Offices will be closed Monday, April 13, 2026 due to the approach of Typhoon Sinlaku and Guam being placed in Condition of Readiness (COR) 2 at 5:00 p.m. today.

Customers may use the following alternative online and phone payment methods:

- **Online Payment Service** - PayGPA.com and PayGWA.com
- **GPA Pay-By-Phone** at (671) 647-5787/8/9, *GPA Representatives are available Mon-Fri from 8:00 am to 5:00 pm.*
- **GPA 24-Hour Automated Payment System** at 1-855-712-9696
- **GWA 24-Hour Pay-By-Phone** at (671) 647-4729

For any power-related emergencies or to report downed power lines, customers can reach out to GPA's Power System Control Center (PSCC) Dispatch at (671) 475-1472/3/4. Customers can also submit reports via GPA's Facebook or Instagram direct messaging services or via email at customersfirst@gpagwa.com. For additional support, customers are encouraged to visit the GPA website at www.guampowerauthority.com.

For any water-related or wastewater concerns, customers can reach GWA Dispatch at (671) 646-4211, email at gwadisp@guamwaterworks.org or visit the GWA website at www.guamwaterworks.org. For additional support, the GWA Customer Care team is also available at customers@guamwaterworks.org.

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