



# GUAM POWER AUTHORITY

ATURIDÂT ILEKTRESEDÂT GUÅHAN  
P.O.BOX 2977 • HAGÂTÑA, GUAM U.S.A. 96932-2977

**FOR IMMEDIATE RELEASE**

**September 17, 2026**

**FOR MORE INFORMATION,  
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COMMUNICATIONS MANAGER  
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## **ADVISORY TO THE PUBLIC**

### **UPDATE: GPA Online and Automated Telephone Payment Systems Restored**

(Fadian, Mangilao) – GPA is advising customers that the online payment system and automated payment telephone line (Interactive Voice Response or IVR) **have been restored and all systems are now fully operational.**

The following payment services are now available:

- GPWA Mobile App
- PayGPA.com
- Automated Payment Telephone Line: 1-855-712-9696 (Interactive Voice Response or IVR)

Customers may also continue to use GPA's alternative payment services:

- Live Pay-By-Phone: (671) 647-5787/8/9, select Option 2
- In-Person Payment Services: (3 locations)

#### **GPA Fadian Main Office**

Monday – Friday 7:00 am – 5:00 pm

#### **Julale Shopping Center, Hagåtña**

Monday - Friday 8:00 am – 5:00 pm

#### **GPWA Upper Tumon Office**

Monday - Friday 7:30 am – 6:00 pm

Saturday 8:00 am – 12:00 pm

#### **GPWA Upper Tumon Drive-Thru**

Monday - Friday 7:30 am – 3:30 pm

Saturday 8:00 am – 12:00 pm

GPA appreciates customers' patience and understanding while the technical issue was being resolved and apologizes for any inconvenience this temporary service interruption may have caused.

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