GUAM POWER AUTHORITY
ATURIDÅT ILEKTRESEDÅT GUÅHAN
P.O.BOX 2977 • HAGÅTÑA, GUAM U.S.A. 96932-2977

FOR IMMEDIATE RELEASE – Joint Release October 16, 2026

For More Information, Contact:
communications@guamwaterworks.org
customersfirst@gpagwa.com

ADVISORY TO THE PUBLIC
Guam Power Authority and Guam Waterworks Authority
Customer Service Centers and Business Offices Closed

(Fadian, Mangilao) – The Guam Power Authority (GPA) and Guam Waterworks Authority (GWA) advise the public that all GPA and GWA Customer Service Centers and Business Offices will be closed today, October 16, 2026 at 1:00 p.m. due to Tropical Storm Champi and Guam being placed in **Condition of Readiness (COR) 2.**

Customers may use the following alternative online and phone payment methods:

- **Online Payment Service** - PayGPA.com and PayGWA.com
- **GPA Pay-By-Phone at** (671) 647-5787/8/9, (Pay-By-Phone representatives are typically available Monday through Friday, 8:00 a.m. to 5:00 p.m., however, during COR 2, only automated phone payments via the IVR/automated payment system will be accepted.)
- **GPA 24-Hour Automated Payment System (IVR)** at 1-855-712-9696
- **GWA 24-Hour Pay-By-Phone** at (671) 647-4729

For any power-related emergencies or to report downed power lines, customers can reach out to GPA's Power System Control Center (PSCC) Dispatch at (671) 475-1472/3/4. For additional information, customers are encouraged to visit the GPA website at www.guampowerauthority.com and GPA's social media pages.

For any water-related or wastewater concerns, customers can reach GWA Dispatch at (671) 646-4211 or email at gwadisp@guamwaterworks.org. For additional information, customers are encouraged to visit the GWA website at www.guamwaterworks.org and GWA's social media pages.

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GUAM WATERWORKS AUTHORITY